Medical Rate Assistance Program

City of Santa Clara
1500 Warburton Avenue
Santa Clara, CA 95050

PLEASE KEEP THIS INFORMATION SHEET

(408) 615-2300, Municipal Services Division
Monday - Friday, 8:00 a.m. - 5:00 p.m.
1-800-735-2922 CA Relay Service for the Deaf/Hearing Impaired

PROVIDE ALL REQUESTED INFORMATION SO THERE WILL BE NO DELAY IN PROCESSING YOUR APPLICATION.

YOU MAY BE ELIGIBLE FOR THE CITY OF SANTA CLARA'S MEDICAL RATE ASSISTANCE PROGRAM (MRAP), IF:

- You are a City of Santa Clara residential customer and pay your electric bill directly to the City of Santa Clara and,
- You have a medical condition that requires a **high usage electric device** prescribed by a physician, or
- You have a disability condition that requires a **high usage electric device** prescribed by a physician, and
- You have submitted a completed Physician's Certification Form. This must be recertified every two years.
- Applicants who qualify for both the Low Income and Medical Rate Assistance programs may only be enrolled in one program.
- The discount will be 25% from the electric portion of your utility bill. All other services will be billed at the regular rates.

Please note: The City of Santa Clara does not discriminate in the provision of services on the basis of race, color, creed, national origin, gender, sexual orientation, age, disability, religion, ethnic background, or marital status.

Medical Rate Assistance Program Application

Municipal Services Division
City of Santa Clara
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(408) 615-2300: Monday - Friday, 8:00 a.m. - 5:00 p.m.
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The City of Santa Clara provides a Medical Rate Assistance Program (MRAP). This program provides a monthly 25% discount to eligible households on their electric charges. To participate in MRAP, you must submit a completed Physician's Certification Form. Please note that applicants who qualify for both the Low Income and Medical Rate Assistance programs may only be enrolled in one program.

Applicant Information	
Name of Utility Customer	**Electric Utility Account Number**
Name of Resident with Qualifying Medical Condition	**Relationship to the Utility Customer:** ☐ Self ☐ Child ☐ Spouse ☐ Other _____
Service Address	
Email Address	**Phone Number**
Attention If you use a medical device such as an oxygen machine or ventilator, please notify the Santa Clara Fire Department at: (408) 615-4900 for protective services in the event of an emergency.	

The information on this application will be used to determine and verify my eligibility for assistance. My signature gives consent for this information to be shared with other offices of the State and Federal Government and with my utility company as necessary to effectuate the purpose of this application. If eligible for the MRAP discount, I permit the proper change to my rate schedule and give consent to have my eligibility verified every two years. **If my name, address, or medical condition changes, I MUST inform the City of Santa Clara, Municipal Services Division.** I declare, under penalty of perjury, that the information on this application is true and correct.

Applicant Signature Date

Witness' Signature (if applicant signed with a mark) Date

YOU MUST INCLUDE THE FOLLOWING:

- ☐ **This form filled out completely**
- ☐ **Your utility account number**
- ☐ **Completed Physician Certification Form**

For information on the Home Energy Assistance Program, call Sacred Heart Community Services at 1-877-278-6455.

For City Use Only	
Verified By	Date

v.09.2023

Physician's Certification Form
Medical Rate Assistance Program

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I Certify That:

Name of Patient: _____
(First, Middle, Last)

Patient's Santa Clara Address: _____
(Street, City, State, Zip Code)

This certification will be used to evaluate the patient's eligibility for participation in the City of Santa Clara's Medical Rate Assistance Program. Applicants who are prescribed a high usage electric device by a physician for treatment of a medical condition or disability must provide a physician's certification form documenting the patient's needs and requirements for an electric device for treatment. Paraplegic, hemiplegic, or quadriplegic people qualify. Similarly, a scleroderma patient with special heating or cooling needs qualifies, as do residents depending on life support equipment.

Please list the patient's medical condition(s) that requires a high usage electric device. An electric device is defined as any device prescribed by a physician that consumes **above and beyond normal energy consumption**. This definition includes any prescribed durable medical equipment and/or a space conditioning device. In addition, list the electric device prescribed for this patient's treatment and the duration the patient will need the device. If the patient requires multiple devices, please provide the duration of each.

Condition Requiring Electric Device	Prescribed Electric Device	Start Date	End Date (Estimated)

Doctor's Name _____
(First, Middle, Last)

Office Address _____
(Street, City, State, Zip Code)

CA Physician License No. _____ Phone Number _____

This information will be used the City of Santa Clara to determine eligibility for the Medical Rate Assistance Program. I declare, under penalty of perjury, that all the information on this certification form is correct and true.

_____ _____
Patient's Signature (*Wet signature required*) Date

_____ _____
Physician's Signature (*Wet signature required*) Date

v.09.2023