



Electric Bicycle Rebate Program Rules

Phone: (408) 244-SAVE (7283)



Eligibility

- Must be a Silicon Valley Power residential customer living in the City of Santa Clara. Landlords are ineligible.
- If the bicycle is delivered, delivery address must be within Silicon Valley Power's service territory.
- Eligible bicycles include electric bicycles that have an electric motor, a battery, and functional pedals.
- Scooters, mopeds, motorcycles, segways, bicycles capable of exceeding 40 mph and electric bicycle conversion kits are not eligible for this rebate.
- Offer is valid on new product sales only and as long as funds remain available.
- The customer intends to use the electric bicycle for personal use only. Resales are ineligible.
- The rebate application must be signed and postmarked or submitted online within 60 days from the date of purchase.
- Valid until funds are exhausted.
- One rebate per Silicon Valley Power customer.
- Discrepancies can invalidate the rebate application.
- Silicon Valley Power is not responsible for items delayed or lost in the mail.
- Silicon Valley Power disclaims any and all liability for any loss or damage which may arise as a result of the applicant's participation in this program.
- Offer void where prohibited, taxed, or restricted by law.
- This program is subject to change or termination without prior notice.
- The rebate amount cannot exceed the purchase price of the product and does not include accessories, taxes or shipping costs.
- Rebates valid for purchases made with United States currency only.

Payment

- Rebate amounts are 10% of the pre-tax cost of the eligible electric bicycle less any other discounts received, up to \$300.
- [Financial Rate Assistance Program](#) customers will receive an additional \$100 for eligible bicycles with a pre-tax cost of \$600 or less, and \$200 for eligible electric bicycles with a pre-tax cost over \$600.
- Rebates up to \$600 will be applied as a bill credit within 2 billing cycles after all required documents have been received. A check will be mailed for rebates greater than \$600.

Required Documents

- Rebate application
- Photo of bicycle serial number
- Copy of the paid invoice showing the cost of the electric bicycle.
- Copy of the bicycle manufacturers' published specifications
 - A specification sheet, or spec sheet, is a document that summarizes the performance and other technical characteristics of a product. This will be used to verify that the bicycle meets the rebate qualifications.

Submit your completed application and required documents online or by mail to:

Efficiency Services Group
Attn: Silicon Valley Power Electric Bicycle Rebate
5625 NE Elam Young Pkwy, Suite 100
Hillsboro, OR 97124