

Rebate Program Guidelines



Powering The Center of What's Possible

Qualifications:

- Application Form must include all required information and be received within **60 days from date of purchase**.
- Qualifying measures and rebate values are subject to change. Visit SiliconValleyPower.com/Rebates or call 408-244-SAVE to verify your efficiency measure qualifies for a rebate **BEFORE** purchase or installation.
- Qualifying measures and rebate may be eligible for Federal Tax Credits. Please visit energystar.gov/about/federal_tax_credits/non_business_energy_property_tax_credits for more information.
- When applicable, obtain a necessary permit through the City of Santa Clara Permit Center. Please visit SantaClaraCA.gov/PermitCenter or call 408-615-2440. The permit must have final approval for requested measures to receive rebate.
- Qualified products must be installed and operating in a residence receiving electricity from Silicon Valley Power.
- Offer is valid only on new product sales as long as funds remain available.
- Silicon Valley Power reserves the right to verify both the new product sale and installation before a rebate is issued. Approval is at the sole discretion of Silicon Valley Power.
- Applicant must apply online at SiliconValleyPower.com/Rebates. Alternatively, submit the signed Application Form with a copy of the receipt and paid invoice or installation contract and any other specified required documentation to cutcosts@siliconvalleypower.com or mail to:

SILICON VALLEY POWER

REBATE PROGRAM

881 Martin Ave

Santa Clara, CA 95050

Please keep a copy of all documents submitted. Documentation will not be returned.

Please Note:

- Rebates up to \$300 will appear as a one-time bill credit on the Silicon Valley Power portion of the City of Santa Clara Municipal Utilities bill. Checks will only be issued for rebates over \$300.
- Please allow 2 to 3 billing cycles from submission to receive the bill credit. If your bill credit has not been received after three (3) billing cycles, please contact Silicon Valley Power at 408-244-SAVE (7283) or email cutcosts@siliconvalleypower.com.
- A bill credit will only be applied to active accounts.
- Landlords may participate in measures installed at properties receiving electricity from Silicon Valley Power under a residential rate schedule.
- Discrepancies can invalidate the rebate application.
- Silicon Valley Power is not responsible for items delayed or lost in the mail.
- Silicon Valley Power disclaims any and all liability for any loss or damage which may arise as a result of the applicant's participation in this program and makes no expressed or implied representation or warranty that the installation of the product will result in a reduction of your electric utility bill.
- Offer void where prohibited, taxed, or restricted by law.
- This program is subject to change or termination without prior notice.
- The rebate amount cannot exceed the net purchase price of the product including any discounts, instant rebates or tax credits and does not include taxes or shipping costs.
- Rebates valid for purchases made with United States currency only.

Rebate Description & Requirements

Pool Pump

Purchase and install a qualifying variable speed pool filtration pump and motor for your in-ground pool and receive a rebate up to \$100.

- Visit [SiliconValleyPower.com/PoolPump](https://www.siliconvalleypower.com/PoolPump) for a list of qualifying pumps.
- New pumps must operate with a qualifying controller. A qualifying controller is a programmable controller that meets CA Title 20 regulation requirements. Controller must be able to operate the pool pump on at least two speeds and switch speeds automatically. It also must default to the lowest speed after one normal cycle (24 hours) if temporary high speed override capability exists.
- Equipment and materials must be new and must meet or exceed all applicable local, state and federal standards. Rewinding of motors does not qualify.
- Above ground, pond, pool cleaner/ booster, spa and water feature pumps do not qualify.
- Rebate is for pumps 3 horsepower or less installed on existing residential in-ground swimming pools for primary filtration only.
- New construction is not eligible.
- Projects may be inspected to verify installation prior to payment.
- One (1) rebate per Silicon Valley Power utility service address every seven (7) years.

Electric Heat Pump Water Heater Rebate

Replace an old **electric** water heater with a new ENERGY STAR certified electric heat pump water heater and receive a rebate up to \$500. Income qualified customers may be eligible for a bonus rebate of \$250 for a total of \$750. Customers who meet the LIHEAP income qualifications may be eligible for an additional bonus rebate of \$250 for a total of \$1,000, not to exceed the net purchase price of the electric heat pump water heater.

- Qualifying product must be installed and operating in an existing residence receiving electricity from Silicon Valley Power, with an existing electric water heater.
- New construction is not eligible.
- Applicants must obtain necessary permits through the City of Santa Clara Permit Center.
- Inspection of the installation is required prior to payment of the rebate.
- Customer must have current income verification to be eligible for the bonus incentive(s). One (1) rebate per Silicon Valley Power utility service address for an electric heat pump water heater every ten (10) years.

Income-qualified Heat Pump Water Heater Electrification Rebate

Customers who replace an old **gas** water heater with a new energy efficient heat pump water heater using a qualified contractor through our program under partnership with the Bay Area Regional Energy Network (BayREN) and Stopwaste benefit from a midstream incentive paid directly to the contractor to buy down the initial purchase price of the heat pump water heater. Income-qualified customers may be eligible for a bonus rebate of \$250 paid directly to the customer. Customers who meet the LIHEAP income qualifications may be eligible for an additional bonus rebate of \$250. The midstream incentive, all bonus rebates and any other incentives cannot exceed the purchase price of the heat pump water heater plus installation costs.

- New construction is not eligible.
- Applicants must use a [qualified contractor](#) participating in the [BayREN Heat Pump Water Heater Contractor Incentive Program](#).
- Contractors must obtain necessary permits through the City of Santa Clara Permit Center.
- Customer must have current income verification to be eligible for the bonus rebate(s).
- One (1) rebate per Silicon Valley Power utility service address for an electric heat pump water heater every ten (10) years.
- Qualifying product must be installed and operating in an existing residence receiving electricity from Silicon Valley Power, with an existing **gas** water heater.
- Heat Pump Water Heater must:
 - Replace an existing natural gas or propane water heater
 - Be listed on the [BayREN Heat Pump Water Heater Contractor Incentive Program's Qualified Products List](#)
 - Be installed through the BayREN program using a BayREN qualified contractor
- Note that not all models qualifying for the BayREN program will qualify for a Tax Credit. Customer should verify equipment eligibility for all funding types prior to purchase.